



# RUGBY WORLD CUP FRANCE 2023

## Official Travel Package

### Frequently Asked Questions

# 1. Priority Access Pass

## 1.1

### **Q: What is a Priority Access Pass?**

A: STH Japan's Priority Access Pass secures your right to purchase a Rugby World Cup 2023 ticket-inclusive official travel package once sales commence.

## 1.2

### **Q: How much is a Priority Access Pass?**

A: Priority Access Passes are available for JPY 25,000 (tax inclusive).

## 1.3

### **Q: When and where can I purchase a Priority Access Pass?**

A: Applications for Priority Access Passes are available from 8 February 2021 on our website - <https://www.sthjapan.com/en/rwc2023-pap/>.

## 1.4

### **Q: Is there a deadline to purchase a Priority Access Pass?**

A: Priority Access Passes will be available for purchase until our Rugby World Cup 2023 travel packages go on sale. Please note that the date for packages to be released is yet to be confirmed.

## 1.5

### **Q: Are there any restrictions for Priority Access Pass purchases?**

A: Please note that you must be at least 18 years old to purchase a Priority Access Pass.

## 1.6

### **Q: Do I need to purchase a Priority Access Pass for all participants in my group?**

A: Yes, one Priority Access Pass is required for each participant in order to be able to take advantage of the benefits.

## 1.7

### **Q: How can I pay for a Priority Access Pass?**

A: Please make payment by bank transfer. After completing the online Priority Access Pass application our Finance team will be in touch with your invoice and payment instructions.

## 1.8

### **Q: What are the benefits of purchasing a Priority Access Pass?**

A: Customers who purchase a Priority Access Pass will be given priority over the general public in purchasing their Rugby World Cup 2023 France official travel package when sales commence.

## 1.9

### **Q: Will the cost of the Priority Access Pass be deducted from my Rugby World Cup 2023 official travel program?**

A: Yes, the cost of your Priority Access Pass will be deducted from your official travel program cost

## 1.10

### **Q: Is there an expiry date on the Priority Access Pass?**

A: All Priority Access Passes will expire on 1 August 2021. We recommend that you redeem your Priority Access Pass as soon as possible after sales commence. If you decide not to proceed with a purchase

of a travel package, your Priority Access Pass will be refunded in full.

#### **1.11**

**Q: If I do not decide to proceed with purchasing a Rugby World Cup 2023 official travel package before the expiry date, will I receive a refund?**

A: Yes, your Priority Access Pass will be refunded in full should you not proceed with purchasing a Rugby World Cup 2023 travel package.

#### **1.12**

**Q. Do I have to secure a Priority Access Pass if I want to purchase an official travel package for Rugby World Cup 2023?**

A: No, purchase of the Priority Access Pass is optional and not a requirement to purchase an official travel package.

*\*Please note that FAQ details are subject to change at any time without prior notice.*